City of San Bruno Notice to Commercial Utility Customers

The rates for water, wastewater, and garbage services increased on July 1, 2002 and are reflected on current utility bills.

Both water and wastewater rate increases are necessary to address the current and future capacity demands on each system. Additional revenues generated by the water rate increase will contribute to the funding of significant improvements in the production, treatment, and delivery of water. Additional revenues generated by the wastewater increase are necessary to finance the sizable improvements to capacity required to comply with various environmental regulations and mandates.

Water Service

In 2001, the City contracted with a professional engineering firm specializing in utility rate structures to assess future capacity demands on the water system and the City's financial ability to maintain and expand service to meet higher demands. The study proposed a three-year rate structure that will allow the City to finance the needed improvements.

All commercial customers are assessed a minimum monthly service charge based on meter size in addition to the charges for water consumption. Meters are read approximately every thirty days and display consumption in terms of units (1 unit is equivalent to 100 cubic feet or 750 gallons).

Monthly Service Charges

Meter Size	3/4"	1"	1 ½"	2"	4"	6"	8"
Monthly Fee	\$7.24	\$11.12	\$22.25	\$35.59	\$71.19	\$131.98	\$234.86

Commercial Quantity Charge: \$2.54 per unit

Wastewater Service

In the study that addressed the water system's future, a wastewater rate structure was developed to finance a capital improvement program complying with various environmental regulations and mandates. The new rates will fund a series of capital projects currently underway aimed toward improving the capacity of the wastewater system. Wastewater services are billed based on actual water consumption.

Monthly Service Charge: \$8.61

Quantity Charge (based on commercial classification)

Classification	C-1	C-2	C-3	C-4	G	I-1	l-2
Per Unit Charge	\$2.67	\$3.36	\$4.04	\$5.71	\$2.62	\$2.67	\$2.36

Garbage Service

All garbage service charges increased effective July 1, 2002 and the rates for the most common commercial services are detailed below. Please contact the San Bruno Garbage Company, (650) 583-8536, if you have any additional questions.

P/U per Week	<u>1yd</u>	<u>2yd</u>	<u>3yd</u>	<u>4yd</u>	<u>6yd</u>
1 x per	\$91.95	\$183.80	\$256.14	\$315.39	\$433.92
2 x per	\$183.91	\$367.67	\$512.28	\$630.79	\$867.86
3 x per	\$275.87	\$551.43	\$768.41	\$946.18	\$1,301.79
4 x per	\$367.83	\$735.23	\$1,024.54	\$1,261.58	\$1,735.73
5 x per	\$459.79	\$919.05	\$1,280.68	\$1,576.97	\$2,169.65
Sat. p/u	\$138.13	\$275.72	\$384.21	\$473.09	\$650.90
Extra p/u	\$21.22	\$42.42	\$59.10	\$72.79	\$100.14
Bin Rental	\$21.67	\$25.16	\$27.30	\$29.46	\$31.64

Fines and Penalties

Commercial customers are billed monthly and payment is due in 21 days following the billing date as indicated on the bill. Failure to make payment by the due date will cause the account to be delinquent and penalty of \$10 or 10%, whichever is greater, of the outstanding balance will be assessed. To avoid delinquent charges, please call the billing office (650) 616-7086 to inquire about automatic payment options.

All delinquent accounts are subject to service termination. If an account is terminated, a \$90.00 reconnect fee will be assessed to the customer's account. To reestablish service, the entire past due balance, late penalties, and the \$90.00 reconnect fee must be paid in full.

Any attempts to re-establish water service, as evidenced by water service or damage to the meter, by any person other than an authorized City employee is subject to a \$500 fine for illegal connection.

Customer accounts with checks returned for non-sufficient funds (NSF) will be assessed a \$25.00 fee per occurrence in addition to any delinquent and/or termination penalties that may be necessary as a consequence of the NSF.

This notification has been generated to inform commercial customers of new rates effective July 1, 2002 as approved by the City Council. Not all City Council adopted rates or fees have been included in this notification, for more information please refer to the City's Master Fee Schedule available at www.ci.sanbruno.ca.us.

For questions regarding water or wastewater services or fees, contact: (650) 616-7086

For questions regarding garbage service or rates, contact: (650) 583-8536